

We are delighted to be your appointed school uniform supplier! Sons Buying uniforms can be easy and stress-free if you follow the advice outlined, below:

1. Order New Starters' school uniform now at www.michaelsehgal.co.uk

Our advice is to get in early, do not wait for July or August! Orders will be processed on a first come, first served basis and we would encourage all parents and carers to place their orders as soon as possible to ensure prompt delivery, whilst stocks last. A surge in demand, coupled with supply chain shortages this year, means it will take longer to replenish missing sizes. We cannot therefore guarantee that orders placed <u>after 31st July</u>, will be fulfilled in time for the new term.

2. Our store is open by appointment only.

Book your new starter uniform fitting appointment online or scan the QR code below, using your phone camera: (Please note that access to the store will only be possible with an appointment).



We would like to offer new starters the opportunity to try on all required uniform within a 15 minute time slot. If you are unsure about what sizes to purchase, we recommend that you book **a fitting appointment** whilst there's still availability. Demand for these appointments is extremely high and availability over the summer is already limited, so book now to avoid disappointment.

3. Get Free Delivery on online on orders placed by 31st May.

Free delivery is available for a <u>limited time</u> (in May) on orders above £50, so order now and get **free delivery to your home** or workplace. There is also free delivery to school at the end of each month in term time, if you need top ups and prefer to collect your order from school reception.

4. Our customer support team is here to help!

See our new starter <u>Sizing Guides</u> online, or click <u>Here</u> for more online buying advice. You can also call us on 0191 230 2320 or email sales@michaelsehgal.co.uk for help placing your order.

5. Rest assured, we will keep you informed!

At every stage, you will receive notifications from us to advise you of the status of your order. There is no time limit for returns, so if sizes change over the summer, we will happily refund you.