

Cost of Living Support

For Newcastle



Find out where you can access the support you need



Money – Debt and money advice is available from a range of organisations, including our Money Matters service at 0800 1707 008 or moneymatters@newcastle.gov.uk and Citizens Advice at 0808 278 7823.



Food – Find out where to access free and low-cost emergency food at informationnow.org.uk



Energy advice– If you are struggling to cover your bills, speak to your supplier or contact our Energy Services team by emailing energy@newcastle.gov.uk (domestic) or utilities@newcastle.gov.uk (businesses, other).



Council Tax –Some households may be eligible for a discount or exemption from paying council tax, based on who you live with and income. Search 'Newcastle council tax support' to find out more and apply.



Benefits – You could be missing out on benefits which you are entitled to claim. Find out how to check at www.newcastle.gov.uk/benefits



Housing – If you need housing advice, are at risk of homelessness or are homeless, email housingadvicecentre@newcastle.gov.uk or call 0800 1707 008



Crisis support – We provide a crisis support scheme for residents who have experienced a crisis or disaster. Search Newcastle Crisis Support to find out more.

Find out more about the help and support available, and download our Cost of Living support guide, at

www.newcastle.gov.uk/costofliving